



MOSAIC
LUXURY MEDICAL SPA

Financial Policy Consent

At Mosaic Luxury Medical Spa, we pride ourselves on providing excellent care and exceptional service to all of our clients. In order to ensure that all clients receive timely and effective treatment, we have implemented the following financial policies regarding cancellations, rescheduling, and payments.

Cancellation & Rescheduling Policy:

Due to the high demand for our services, we ask for your understanding and cooperation with our cancellation and rescheduling policies:

1. **Cancellation:**

If you CANCEL your appointment less than 48 hours in advance, you will forfeit the service associated with that appointment. If your service is part of a pre-paid package, you will forfeit (1) one service associated with that package.

2. **Rescheduling:**

If you RESCHEDULE your appointment less than 48 hours in advance, a rescheduling fee of \$100 will be applied to your account. This fee is non-refundable and will be charged at the time of rescheduling.

3. **Credit Card Requirement:**

A valid credit card must be provided to schedule an appointment. This is required for the booking process and will be kept securely on file for any future charges related to cancellations, rescheduling, or no-shows.

4. **Full Payment Required:**

The full payment for services must be made at the time of scheduling. No appointments will be confirmed without full payment in advance. Payments can be made via credit card or other approved methods.

Thank you for being a loyal and valued customer of Mosaic Luxury Medical Spa. We truly appreciate your continued trust in our services, and we look forward to providing you with exceptional care and a wonderful experience at every visit!

By signing below, you acknowledge and accept the above policies. You also understand that failure to comply with these policies may result in forfeiture of services or additional charges.